

October 15, 2013

To Whom It May Concern:

It is with great pleasure that I write this letter of recommendation for Dan Galloway and TBRC Roofing Company.

Due to a massive hailstorm during the May 2013 storm outbreak, our buildings were dotted with leaks from roof damage. Because TBRC had been recommended to me by another local company, I contacted their consultant, Dan Galloway. He immediately sent a crew and they began temporary repairs to prevent any further damage to our equipment. After filing our insurance claim, we replaced approximately 70,000 square feet of roof with the single ply retrofit roofing system, composed of TPO membrane and ISO insulation board.

I am extremely pleased with our new roofing system. The primary benefit has been the improvement in the working environment for my employees. Because of the type of equipment we use and house, we are unable to provide standard air conditioning and the Oklahoma summers can be brutal. We chose the single ply insulated retrofit roof because of its ability to help deflect heat. The reduction of summertime air temperature inside our facility was substantial. Production was markedly improved, as well as the overall attitude and happiness of our employees. It created a much better working environment and I couldn't be happier with the decision.

Dealing with insurance companies is not always a smooth, easy process. I was extremely pleased with the ease of my claim and roof replacement. The initial inspection, meeting with the adjuster, scheduling the crew, and assurance of quality work was handled promptly and professionally by Mr. Galloway. The entire process was painless and simple for me and my company. Mr. Galloway also handled any post-installation issues, of which there were few, immediately. The customer service I received was exemplary from beginning to end. Without hesitation, I recommend TBRC.

Kind Regards,

Julie A. Badgett Sinn Vice-President